



The 2024 Business and Sustainability Awards are presented to businesses, community groups and individuals who have achieved economic, social, or environmental progress in the City of Canada Bay.

Nominations for the 2024 Business and Sustainability Awards open on Monday, 5 February and close on Friday, 22 March with the awards dinner scheduled for Monday, 27 May.

The award categories and their criteria are set out below. Nominations must be completed online at www.canadabay.nsw.gov.au/business/opportunities/awards/sustainability-awards

Award	Description	Example Projects/Activities
Access & Inclusion Award	<i>Open to local businesses.</i> Recognition of the efforts of local business owners in accommodating the needs of people with limited accessibility including employing people with a disability.	<ul style="list-style-type: none"> • Providing quality service to all customers. • Providing easy access to your shop or building e.g. step free/ramp access, wide doorways, slip resistant floor covers, lift/ramp access in multi-story building, home delivery and table service. • Visual accessibility e.g. utilising large font and/or amenity symbols on signage, ample and non-glaring lighting, contrasting colours for doors and walls. • Providing a range of employment opportunities to individuals with of all abilities. • Use of inclusive communication practices.
Community Partner Award	<i>Open to individuals, local businesses, and community organisations.</i> Recognition of local businesses and community groups who partner with Council to provide a range of promotions and events for the community.	<ul style="list-style-type: none"> • Delivery of communication material that promotes the City of Canada Bay. • Delivery of events or activations that support the local economy. • Delivery of community programs
Customer Experience Award	<i>Open to local businesses</i> Recognition of our local businesses who play a vital role in creating a vibrant community and thriving economy.	<ul style="list-style-type: none"> • Providing a welcoming and engaging environment. • Place the customer at the centre of everything they do. • Go above and beyond what is expected.

Environmental Business Award	<i>Open to local businesses.</i> Recognition of a local business that has tackled an environmental issue in the community.	<ul style="list-style-type: none"> • Choices that lead to the reduction of waste, water, or energy. • Implementation of processes in your organisation which promote sustainable food choices.
Environmental Community Organisation Award	<i>Open to local community organisations and not for profit groups.</i> Recognition of a local community or not for profit group that has tackled an environmental issue in the community.	<ul style="list-style-type: none"> • Might regularly meet to pick up litter. • Host environmental workshops. • Have implemented changes to their building or surrounds which aim to reduce waste, water, or energy. • May have implemented processes which promote sustainable food choices. • Community gardening. • Educate the community on environmental issues.
Environmental Individual Award	<i>Open to residents, families, and community members.</i> Recognition of a resident or community member who has tackled an environmental issue in the community.	<ul style="list-style-type: none"> • Installed solar panels on your roof or a water tank/grey water system in your yard. • Grown your own food at home. • Have an environmentally sensitive design to your home. • Regularly pick up litter. • Started a food waste program in your strata block. • Have worked in your community to get neighbours to do something as a collective.
Excellence in Heritage Award	<i>Open to residents and community members.</i> Recognition of work to conserve and maintain heritage properties, properties that contribute to the significance of conservation areas, and for projects that encourage an understanding of heritage in the City of Canada Bay area.	<p>Demonstrated excellence in one or more of the following:</p> <ul style="list-style-type: none"> • Adaptive re-use • New development involving heritage. • Maintenance works • Gardens • Projects that communicate or convey an understanding of heritage.
Service Recognition Award	<i>Open to local businesses and community organisations.</i> Acknowledgement of success and longevity in the community.	<ul style="list-style-type: none"> • Milestones recognised are 25, 50, 75, 100 or 125 (or more) years of service.

For further information on the 2024 Business & Sustainability Awards, please contact Council's Place Management or Sustainability teams on 9911 6555 or email awards@canadabay.nsw.gov.au.